



Bonneygrove Primary School

Executive Headteacher: Mr Craig Hamilton BEd (Hons.), NPQH

Head of School: Miss Jocelyn Hurry BA (Hons.) QTS, NPQH

Bonneygrove Primary School and Millbrook Primary School Federation

Dark Lane
Cheshunt
Hertfordshire
EN7 5ED

Tel: 01992 307900

Email: admin@bonnegrove.herts.sch.uk

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Dear Parents and Carers

I am writing to you today regarding the Parent/Carer WhatsApp Groups that have been established within our school community.

These groups are fantastic for parents and carers, offering improved communication and fostering a real sense of community within our school. The advantages are numerous, including the efficient sharing of information about school events, homework updates, and important notices. They also serve as a valuable platform for parents/carers to connect, discuss school-related matters, and offer support to each other, thereby strengthening our school community as a whole. I would like to extend my sincere thanks to those parents/carers who utilise these groups for these positive purposes.

However, I must address what these groups should not be used for. It is inappropriate to discuss staff members negatively through these channels, even when you may feel upset with a member of staff. I want to assure you that all members of the school's leadership team are fully committed to supporting all parents and carers. When afforded the opportunity to address your concerns directly, they will be thoroughly investigated and resolved, and you will be kept informed of the outcomes throughout the process. I am sure all of you agree that resolving conflict on social media in any form - does not show our children how to resolve conflict through discussion.

The Senior Leadership Team remains dedicated to supporting all of our pupils and our wider community. We would greatly appreciate that any issues or concerns are addressed in the first instance to your child's class teacher. Should the Senior Leadership Team need to intervene, we will provide comprehensive support with any matter you may raise.

I trust that our WhatsApp groups will continue to serve as a positive force for communication and community building, whilst maintaining the professional standards that benefit everyone involved.

Thank you for your continued support and co-operation.

Yours sincerely

Craig Hamilton
Executive Headteacher,
Bonneygrove and Millbrook Primary Federation