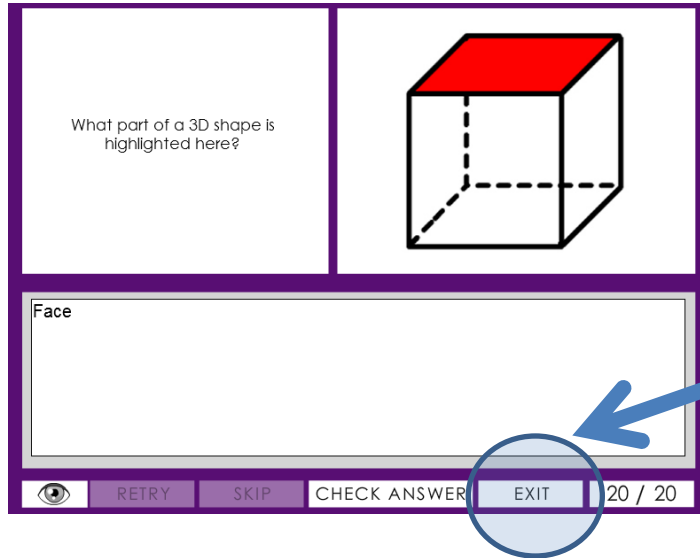


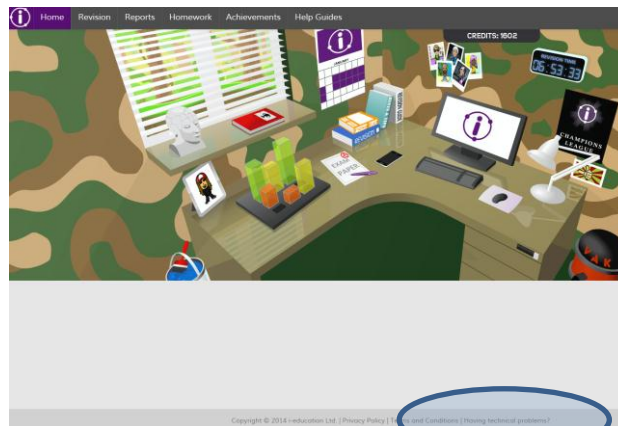
Issues with Children completing homework and it not registering that they have done.

- When children get to the end of an exercise they **MUST** click the 'EXIT' button for the work to be saved and registered as complete. When work is not showing as complete I am Learning have said they get to the end of an exercise and either close the window or click back or click homework again.



Parents having issues with the exercises not working

- This could be many things but most likely to be internet browsers not being up to date or flash / java not being up to date on the system. Parents will need to update these at home on the system first. If they are still having problems they can contact I am learning technical support (see below)



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They will then need to complete a support ticket and I am learning will get back to them:

